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Exam : **HP2-896**

Title : Servicing HP Desktops, Workstations and Notebooks

Version : Demo

1. Third party pre-installed applications on HP systems are generally _____.

A. activated with seperately purchased licence key

B. full product with a limited trial period

C. must be upgraded after one year of use

D. full product, with an unlimited support period

Answer: D

2. Which HP product is available with integrated SCSI?

A. thin-client

B. desktop

C. workstation

D. notebook

Answer: C

3. A unit has both a serial number and a product identification number. How many characters are in the

serial number?

A. 10 or 12

B. 11 or 13

C. 12 or 14

D. 10 or 15

Answer: A

4. What is the difference between a Mobile Expansion Unit (MEU) and a simple port replicator?

A. port replicator has internal MultiBay ports

B. MEU has internal MultiBay ports

C. port replicator has active components

D. MEU is not portable

Answer: B

5. HP Care Pack is _____.

A. prepaid extended warranty

B. payable on service repair

C. included in the product price

D. provided free of charge on request

Answer: A