

Exam : CPIM-SMR

Title : CPIM Strategic

Management of resources

Version: Demo

- 1. What would MOST LIKELY be a structural question?
- A. Are we over our capacity at the plant?
- B. Will the firm make or buy its products?
- C. Is a work center going over capacity?
- D. How much of a particular product will need to be produced next month?

Answer: B Explanation:

A structural question would be if a company would make or buy its parts.

- 2. What is the first step in determining what a customer "wants"?
- A. Have sit down meeting with them
- B. Evaluate what customer gives
- C. Identify who the customer is
- D. Listen to the customer

Answer: C Explanation:

First step is to listen to identify who the customer is. In complex business world, it may not be as easy as you would think.

- 3. Which of the following are NOT characteristics of a project
- A. On-time focus
- B. Have a start and finish
- C. Risks and Issues identified
- D. Specific purpose and desired results

Answer: C Explanation:

- 8 characteristics of a project
- 1. On-time focus
- 2. Specific purpose and desired results
- 3. Start and a finish
- 4. Time frame for completion
- 5. Involvement of a cross functional group of people
- 6. Limited set of resources
- 7. Logical sequence of activities
- 8. Clear user of the results
- 4. Good performance measures should be all of the following EXCEPT
- A. Be customized to suit the environment
- B. Be understood only be the person doing the work
- C. Reflect the manufacturing strategy
- D. Be non-financial in nature

Answer: B Explanation:

Good performance measures should

- 1. Reflect the manufacturing strategy
- 2. Be non-financial in nature
- 3. Be customized to suit the specific environment
- 4. Be revised on a continuous basis
- 5. Provide accurate and timely feedback
- 6. Be understood by all
- 7. Promote improvement rather than just do monitoring
- 8. Be group oriented
- 5. Quality at the source is one of the most powerful concepts in what?
- A. JIT
- B. Kaizen
- C. Six Sigma
- D. Total Quality Management (TQM)

Answer: D Explanation:

Quality at the source is one of the most powerful concepts in Total Quality Management (TQM)