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Exam : CPHQ

Title : NAHQ Certified Professional in Healthcare Quality

Version : DEMO

1.“Underuse is evidence by the fact that many scientifically sound practices are not used as often they should be, For example, biannual mammography screening in woman ages 40 to 69 has been proven beneficial and yet is performed less than 75 percent of the time.” This is the categorization of:
A. Defects
B. La of professionalism in Medical field
C. La of care
D. Healthcare practice
Answer: A

2._____ is a term applied when the proper clinical car process is not executed appropriately, such as giving the wrong drug to a patient or incorrectly administering the correct drug.
A. Underuse
B. Overuse
C. Misuse
D. Illegal use
Answer: C

3.Crossing the Quality Chasm provided a blueprint for the future that classified and unified the components of quality through six aims for improvement, chain of effects, and simple rules for redesign of healthcare. The six aims for improvement, viewed also six dimensions of quality.
Which of the following is NOT out of those dimensions?
A. Safe
B. Care centered
C. Efficient
D. Effective
Answer: B

4._____ can be measured by how well evidence-based practices are followed, such as the percentage of time diabetic patients receive all recommended care at each doctor visit, the percentage of hospital-acquired infections, or the percentage of patients who develop pressure ulcers (bed sores) while in the nursing home.
A. Safe care
B. Equitable care
C. Effective care
D. Timely care
Answer: C

5.Today’s patients’ perception of the quality of our healthcare system is not favourable. In healthcare, qualityis household word that evokes great emotion, including:
A. Frustration and despair, exhibited by patients who experience healthcare services firsthand or family members who observe the care of their loved ones
B. Anxiety over the ever-increasing costs and complexities of care
C. Patient centered measures
D. Timely care that may be experienced in terms of performance of services

Answer: A, B