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Exam : **920-324**

Title : nncss-communication server(cs)1000 rls.4.0 db admin

Version : DEMO

1. A company has upgraded to a CS 1000 Rls 4.0 system. They want to raise the 2250 Attendant Consoles NCOS to 7. How should you change the NCOS for an Attendant Console?

A. LD 12; TYPE: 2250; Main Console TN; NCOS

B. LD 15; TYPE: ATT_Data, NCOS

C. LD 17; TYPE: CFN: ATT_NCOS

D. LD 86; TYPE: ESN; ATT_NCOS
Answer: B

2. A customer has a CS 1000 Rls. 4.0 and wants to implement Music on Hold for their customers who call their system using a 1-800 number as well as their local trunks. Their 1-800 trunks are in Route 2 and the Terminal Numbers (TNs) are 24 1 through 24 23. They also have special advertising on Music Route 96 that they want for their 1-800 callers to hear. What is the correct overlay and prompt to access to meet this customer's requirements?

A. Access LD 14 and enter 96 at the MRT prompt for each TN (24 1 ?24 23).

B. Access LD 15, and enter 96 at the MUS prompt for digital trunks.

C. Access LD 16 and enter 96 at the MUS prompt for Route 2.

D. Access LD 16 and enter 96 at the MRT prompt for Route 2.
Answer: D

3. A customer has a CS 1000 Rls 4.0 system. They have to configure Start Arrangement Incoming (STRI) prompt as part of Trunk Data Block programming in LD 14. In addition, they want to program the system so the terminating trunk is NOT expected to return a pulse telling the originating end to begin sending digits. What is the correct value for STRI prompt considering the customer's requirements?

A. IMM

B. OWK

C. DDL

D. WNK
Answer:A

4. A company with a CS 1000 Rls 4.0 system wants to have their "Human Resource (HR) help line" (a single Directory Number [DN]) appear on eight HR employees' telephones. They want a call to ring on all eight telephones with the group being able to handle eight calls simultaneously. Which configuration should you perform to fulfill their request?

A. Define a Uniform Call Distribution (UCD) list with the DNs of the eight employees in the HR department.

B. Setup an Automatic Call Distributor (ACD) queue in LD 32 and define the eight employees as agents of that ACD group.

C. Program a Multiple Appearance, Single Call Arrangement DN (SCR or SCN) as a secondary DN on the eight users' digital or IP telephones.

D. Program a Multiple Appearance, Multiple Call Arrangement DN (MCR or MCN) as a secondary DN on the eight users' digital or IP telephones.
Answer: D

5. A customer has a CS 1000 Rls 4.0 system. When an external call rings more than three times, they want the calls to be routed to the department secretary (DN 7777). They want internal calls to be routed to the voice mail system (DN 6666). Which entry should you place on the Forward DN (FDN) prompt of the telephones?

A. 0

B. Yes

C. 6666

D. 7777
Answer: C

6. A customer site has a CS 1000 Rls. 4.0 as their PBX. In the Route List Block (RLB) (LD 86), the Facilities Restriction List (FRL) is used to prevent some telephones from accessing a route choice. What does the FRL relate to on the telephone programming and where is this relation defined?

A. FCI, Overlay LD 86

B. TGAR, Overlay LD 86

C. NCOS, Overlay LD 87

D. SDRR, Overlay LD 90
Answer: C

7. A customer has a CS 1000 Rls 4.0 system and wants to add a superloop. Which Overlay should you use to create superloops?

A. LD 15 Customer Data Block

B. LD 16 Route Data Block

C. LD 17 Configuration Record

D. LD 97 Configuration Record 2

Answer: D

8. When performing administration tasks on a CS 1000 Rls. 4.0 system, what is the Electronic Switched Network (ESN) data block used to determine? (Choose two.)

A. the overflow treatment for misdialed BARS calls

B. the maximum number of Digit Manipulation Index (DMI) tables

C. whether the system is using a Coordinated Dialing Plan (CDP)

D. the Number Plan Area Codes (NPAs) and Special Prefixes (SPNs)

E. the Network Class of Service-Facility Restriction Level (NCOS-FRL) relationship
Answer: BC

9. A company has a CS 1000 Rls. 4.0 system. They want floor telephones in their manufacturing location restricted by Class of Service (CLS) and Network Class of Service (NCOS) to in-house and emergency telephone numbers. However, telephone numbers of suppliers and service companies still need to be made from these telephones. They created System Speed Call numbers to accomplish this, yet all the calls are still blocked for these telephones. What could you check to resolve the issue? (Choose two.)

A. Verify that the telephone has the proper NCOS LD.

B. Verify that the telephone NCOS allows Speed Call access in LD 86.

C. Verify that the Speed Call option is marked yes in Electronic Switch Network (ESN) LD 86.

D. Verify that the NCOS is associated with the correct Facility Restriction Level (FRL) for the RLI LD 87.

E. Verify that the NCOS chosen for the Speed Call List (SCL) in LD 18 is high enough for the Route List Index (RLI) LD 86.
Answer: DE

10. A customer with a CS 1000 Rls 4.0 system wants to allow an M3901 digital telephone to make only "internal" calls. However, they do want the telephone to receive calls from anywhere. Which restriction should you program in the CLS in LD 11?

A. TLD (Toll Denied)

B. RE (Fully Restricted)

C. SRE (Semi-restricted)

D. CTD (Conditionally Toll Denied)
Answer: C