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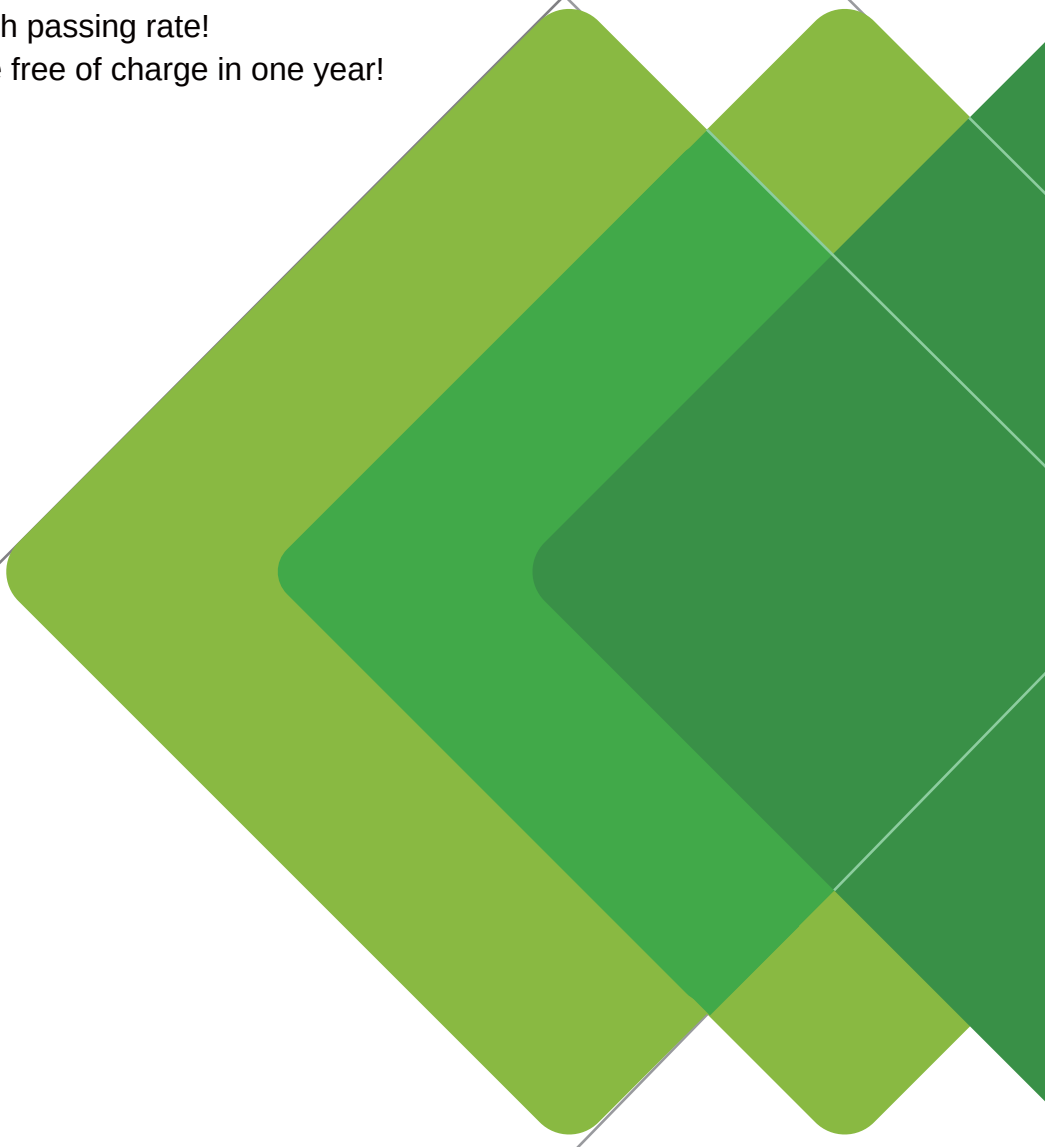

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Exam : **72200X**

Title : Avaya Aura® Core Components Support Exam

Version : DEMO

1.You are submitting a package of information to Avaya Support for a case you are raising. The files that you are sending include a trace taken using WireShark.
Which file format will the file be in?
A. ws
B. pcap
C. rar
D. jpg
Answer: B

2.When observing the Avaya Aura® Session Manager dashboard, you notice that one entity is marked as down.
Which two troubleshooting tools can be used to investigate the problem? (Choose two.)
A. The replication page in Avaya Aura® System Manager
B. Avaya Aura® Session Manager Entity Link Connection Status page in Avaya Aura® System Manager
C. traceSMon the Command Line Interface of Avaya Aura® Session Manager
D. statapp on the Command Line Interface of Avaya Aura® Session Manager
E. List trace stationon Avaya Aura® Communication Manager
Answer: BC

3.After implementation, Avaya Aura® Session Manager (SM) replication status is Not Polling and the replica node is not reachable. The network connectivity has been verified, and so has the correct DNS configuration. Although Avaya Aura® System Manager (SMGR) cannot connect to SM, it can connect to other network components.
Based on an analysis of what is working and not working, where should the administrator try to isolate the issue?
A. Avaya Aura® Communication Manager (CM)
B. Avaya Aura® Session Manager (SM)
C. Avaya Aura® System Manager (SMGR)
D. Avaya Aura® Utility Server (US)
Answer: B

4.From which website can you obtain resources such as Product Change Notifications (PCNs), Documentation, Knowledge-based articles and make Parts/Service requests?
A. plds.avaya.com
B. avaya-learning.com
C. avaya.com
D. support.avaya.com
Answer: D

5.Which statement regarding Full and Half call model processing is true?
A. Avaya Aura® Communication Manager (CM) configured as a Feature Server performs Full call model processing.
B. Avaya Aura® Communication Manager (CM) configured as an Evolution Server performs Full call model processing.

C. Avaya Aura® Session Manager (SM) always performs Half call model processing.
D. Avaya Aura® Session Manager (SM) always performs Full call model processing.
Answer: BC