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Exam : **650-178**

Title : Communications System for
Engineers

Version : DEMO

1. Which Cat 520 feature optimizes QOS?

Answer: Cisco SmartPorts

2. In which modes can the 521 Access Point be configured?

Answer: Either Stand-Alone or Controller Based Mode.

3. What are 2 configurable options for call control on the UC520?

- A. Shared
- B. PBX
- C. Key System
- D. Encryption
- E. Call Waiting

Answer: B and C

4. Which 2 CRM servers all Cisco Unified Call Connector to be configured for connectivity?

- A. Siebel
- B. Microsoft Dynamics
- C. Act!
- D. salesforce.com
- D. OnContact

Answer: B and D

5. How many voice expansion slots are available on the UC520?

Answer: one