

# IT-DUMPS Q&A

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**Exam** : **650-126**

**Title** : SAAM Substation  
Automation for Account  
Managers

**Version** : Demo

1.What are the hours of live coverage currently on the Smart Grid PDI Help Desk?

- A. 7 a.m. to 7 p.m. in all time zones
- B. 7 a.m. to 7 p.m. U.S. Eastern Time
- C. 24 hours a day, 7 days a week in all time zones except GMT+1-like Cisco TAC
- D. 8 a.m. to 5 p.m. U.S. Pacific Time

**Answer: A**

2.Where can trained employees of a Cisco ATP partner get help for presales, design, and implementation questions.?

- A. The utility customer does all this work without support.
- B. They can use Cisco TAC.
- C. They can go to the Cisco PDI Help Desk for Smart Grid ATP partners.
- D. They can go to the Cisco.com website.

**Answer: C**

3.How many levels or types of priority can be assigned on a Cisco TAC case?

- A. 1
- B. 3
- C. 4
- D. 2

**Answer: C**