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Exam : **000-164**

Title : Infrastructure Technical Leader V1

Version : Demo

1.A TDA attempts to answer which one of the following questions?
A. Can the solution be successfully implemented?
B. Is the solution the most cost effective option?
C. Are all contracts completed and correct?
D. Are the terms and conditions acceptable?
Answer: A

2.A prospect is discussing current tape library and backup strategy. Which of the following questions would identify the customer business motivation?Which of the following questions would identify the customer? business motivation.?
A. What software is used for backup?
B. Has there been a recent loss of data?
C. How many tapes are in the library?
D. What is the current tape technology?
Answer: B

3.During a project status meeting, the representative from the customer storage team raises a concern about the impact of new hardware on the existing SAN infrastructure. This concern was not raised during the pre-sales or TDA process, but may substantially impact the timeline. How should the concern be addressed?
A. Provide the SAN Connectivity Redbook
B. Schedule another TDA
C. Schedule a separate meeting with SAN Subject Matter Experts
D. Propose new SAN equipment
Answer: C

4.A customer is nearing completion of a infrastructure project that was based on your team recommendations. All workloads are performing as fast orA customer is nearing completion of a infrastructure project that was based on your team? recommendations. All workloads are performing as fast or faster than prior to project implementation, The customer has just informed you that a critical customer facing application is too slow and it is unacceptable. Which of the following steps should have been taken to prevent this situation?
A. Completion of a post install Technical and Delivery Assessment (TDA)
B. Development of a performance expectations document
C. Detailed documentation of planned LPAR configurations
D. Provide benchmark data for recommended products
Answer: B

5.A Business Partner customer has stated that the performance of their N series and vSphere environment is unacceptable.A Business Partner? customer has stated that the performance of their N series and vSphere environment is unacceptable. What plan of action is appropriate for the Business Partner to take in this situation?
A. Review the planned performance and the customers?expectations to develop an action plan.
B. Suggest more disks on the N series to boost the performance.

C. Contact IBM Techline to hand off the performance issue
D. Contact IBM for vSphere technical support
Answer: A